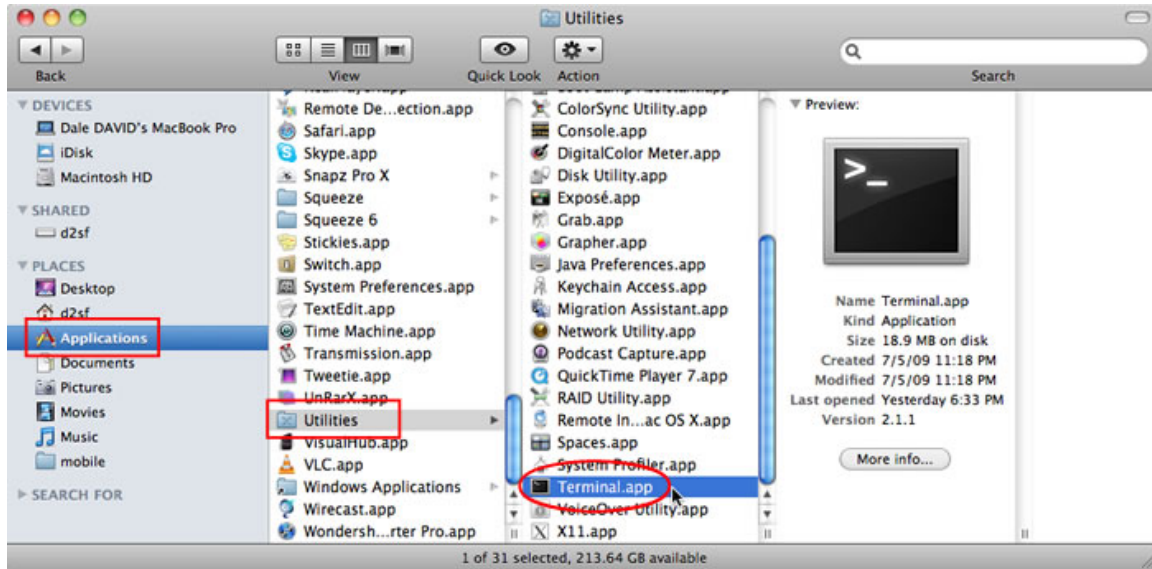


## Instructions for Changing QuickTime Plug-in Settings

Launch a Terminal. Be sure to keep Terminal open as you work through these instructions.

To open Terminal, open a Finder window. Under **Application**, go to the **Utilities** folder and click on *Terminal*:



At the Terminal command-line, type or copy-and-paste the following and hit ENTER:

```
qtdefaults reset TransportSettings
```

Next, try accessing the videos again:

<http://slisweb.sjsu.edu/media/orientation/orientation.htm>

If you are still unable to view the videos, then at the Terminal command-line, type or copy-and-paste the following and hit ENTER:

```
qtdefaults write TransportSettings UDP 554
```

Next, try accessing the videos again:

<http://slisweb.sjsu.edu/media/orientation/orientation.htm>

If you are still unable to view the videos, at the Terminal command-line, type or copy-and-paste the following and hit ENTER:

```
qtdefaults write TransportSettings HTTP 554
```

Next, try accessing the videos again:

<http://slisweb.sjsu.edu/media/orientation/orientation.htm>

If none of these steps work, please let me know.