

## CHARLES J. GREENBERG

### *Home*

50 LedgeWood Drive  
Norwalk, CT 06850-1821

### *Professional*

Cushing/Whitney Medical Library  
Yale University

### *Areas of knowledge*

- Technology and Education
- Library Leadership/Management
- Internet Biomedical Resources
- Institutional Repositories
- Reference and Information Services
- Best-Evidence Research Techniques
- Electronic Theses and Dissertations
- RSS and Blogging for Outreach

*Online Profile:* <http://myprofile.cos.com/greenbc>

*Blog:* <http://surgery-update.blogspot.com>

### *Professional Experience*

*December 1998 to Present*

HARVEY CUSHING/JOHN HAY WHITNEY MEDICAL LIBRARY  
SCHOOL OF MEDICINE  
YALE UNIVERSITY, New Haven, CT

**COORDINATOR, CURRICULUM AND RESEARCH SUPPORT**  
(Librarian IV rank)

- Supervise and Manage a reference and educational services unit of 8 FTE professional and occasional PT student staff
- Maintain both information desk staffing and database searching services for library users.
- Represent the Medical Library on the Yale School of Medicine Curriculum Committee.
- Library liaison for the School of Medicine Dean's Office and the Department of Surgery and Emergency Medicine
- Library liaison to the to the Institute for Social Policy Studies Interdisciplinary Bioethics Initiative
- Participate in Medical library team activities related to database acquisition, library liaison planning, collection development, and library instruction.
- Maintain both print and electronic reference and resource materials and web pages.
- Local and National Project Coordinator, High School to Health Sciences Librarianship and Informatics (IMLS LIBRARIANS FOR THE 21<sup>ST</sup> CENTURY AWARD NO. RE-03-05-0020-05)
- Maintain local web database design and administration for the reference personal librarian program and relational database of Medical Library frequently asked questions (FAQ).
- Represent the Medical Library on service quality improvement task forces for the Yale Libraries in areas of reference, staffing issues, and remote services, such as the Ask!live virtual reference pilot program
- Implemented THESISweb (<http://thesis.med.yale.edu>), a site hosting Yale Medicine, Public Health, and Nursing student theses abstracts
- Initiated a digital library project to reproduce and distribute full-text medical student theses on the Internet (<http://ymtdl.med.yale.edu/>)

**March 1996  
to  
November 1998**

AUGUSTUS C. LONG HEALTH SCIENCES LIBRARY  
OFFICE OF SCHOLARLY RESOURCES, HEALTH SCIENCES DIVISION  
COLUMBIA UNIVERSITY, New York, N.Y.

**HEAD, INFORMATION SERVICES** (Librarian III rank)

- Supervise a reference and educational services unit of 4 FT and 1.5 FTE professional and trainee staff
- Maintain both reference desk and consultation appointment schedules for assisting and training library users.
- Coordinate all instructional and continuing education computer skill and research training for staff and students of the Health Sciences Division of Columbia University.
- Maintain both print and electronic reference and resource materials.
- Represent the Health Sciences Library in various internal and external committees and projects.
- Managing Editor, *Information News*, Library Newsletter (5,000+ circ.)
- Learning technologies collection development and curriculum liaison

**January, 1993  
to  
February 1996**

CENTER FOR ACADEMIC INFORMATION TECHNOLOGY  
OFFICE OF SCHOLARLY RESOURCES, HEALTH SCIENCES DIVISION  
COLUMBIA UNIVERSITY, New York, N.Y.

**INSTRUCTIONAL TECHNOLOGIES LIBRARIAN** (Librarian III rank)

- Provide consultation services for faculty and students on instructional and learning technologies, including computer-assisted instruction (CAI), e-mail, and presentation graphics.
- Develop instructional programs of computer skills training for staff and students of the Health Sciences Division of Columbia University.
- Audio-visual collection development, including CAI & software.
- Represent the Media & Microcomputer Center and/or the Health Sciences Library in various internal and external committees and projects.
- Coordinate digitized pathology image project for the College of Physicians & Surgeons, Columbia University.
- Administer and train users of the cardiology patient simulator (HARVEY)
- Acting User Services Supervisor, Media & Microcomputer Center (7/93-4/94)

**September, 1989  
to  
December, 1992**

AUGUSTUS C. LONG HEALTH SCIENCES LIBRARY  
COLUMBIA UNIVERSITY, New York, N.Y.

**MEDIA SERVICES LIBRARIAN** (Librarian III rank)

- Manage audiovisual and computer-assisted instruction (CAI) services and collection development.
- Train and supervise staff while participating in the management of the Media & Microcomputer Center.
- Provide bibliographic instruction and computer skills training to faculty, students, staff, and visiting groups.
- Administer use of the cardiology patient simulator (HARVEY)
- Managing Editor, *Information News*, Library Newsletter (5,000+ circ.)
- Audiovisual consultant and appointed member, History of Health Sciences Lecture Series (HHSLS) committee

**December, 1985  
through  
August, 1989**

LAW SCHOOL LIBRARY/COLUMBIA UNIVERSITY, New York, N.Y.

**MEDIA AND INSTRUCTIONAL SERVICES LIBRARIAN** (Librarian II rank)

- Manage audiovisual and computer-assisted instruction (CAI) services and collection development, including classroom audiovisual support.
- Provide videotaping services for Law School clinics, moot court, graduation ceremonies, and trial practice classes.
- Supervise instructional services computer lab.
- Plan, develop, and implement LEXIS™ and WESTLAW™ legal database training for first-year law students.
- Plan, develop, and implement WORDPERFECT™ word processing instructional classes for faculty, staff, and students.

**June, 1981  
through  
December, 1985**

THE NEW CITY LIBRARY, New City, N.Y.

**REFERENCE LIBRARIAN/HEAD OF REFERENCE SERVICES**

- Plan, develop, and implement reference resources and services.
- Manage audiovisual and microform resources and services.
- Supervise reference librarian staff.
- Reference collection development and weeding.
- Initiate public-use microcomputer training classes.
- Supervise library general/student assistant staff (1983-1985).

### **Professional Organizations**

#### **MEDICAL LIBRARY ASSOCIATION (MLA) 1992-**

Section Council Representative, Public Services Section 2005-present

National Program Committee for 2006 Annual Meeting 2004-present

NAHSL 2006 Annual Meeting Scholarship Committee 2005-present

AAHSL/NLM Leadership Fellow 2002-2003

Chair-Elect, Public Services Section, (Chair 2003-2004)

Public Services Section, Secretary/Treasurer (2000-2002)

Chairperson, Educational Media and Technologies Section, 1994-5

Continuing Education Instructor:

*Beyond E-Mail: Electronic Research Strategies for the Information Professional:*

October 1, 1993; January 14, 1994

*World-Wide Web and Hypertext Markup Language for Health Sciences Resources,*

July 28 1995, May 17, 1996

*Beyond HTML: Information Design, Cognition, and the Computer Interface,* May 23, 1997

*Launching a Public Digital Archive: Information Design, Cognition, and the Computer Interface,* May 21, 2004

#### **AMERICAN SOCIETY FOR INFORMATION SCIENCE (ASIS)**

Continuing Education Instructor:

*Beyond HTML: Information Design, Cognition, and the Computer Interface,* November 2, 1997

#### **AMERICAN ASSOCIATION OF LAW LIBRARIES (AALL) 1986-1989**

#### **NEW YORK LIBRARY ASSOCIATION (NYLA) 1982-1985**

Legislative Liaison, Reference and Adult Services Section, 1983-1985

***Institutional Service: Yale Library***

Library Representative, Yale Coalition for Diversity, Yale Library Diversity Council 2004-present  
Library Representative, Networked Digital Library for Theses and Dissertations, 2003-present  
Library Representative, Yale Health Plan Patient Committee, 2002-present  
Chair, Service Quality Award Selection Committee, 2000  
Service Quality Improvement Council Reference Group, 1999-present  
Service Quality Improvement Council Staffing Issues Group, 1999 - 2000  
Service Quality Improvement Council Research Workstation Task Force, 1999-2000  
Library Liaison to Yale Center / Program for Bioethics 1999-present

***Institutional Service: Yale School of Medicine***

Ex Officio, Curriculum Subcommittee 2004-present  
Curriculum Knowledge Working Group 2002-2003  
Library Liaison to the Yale School of Medicine Human Investigation Committee 2002-  
Assembly of Teaching Faculty and Student Leaders 2001-  
Curriculum Committee 2000-  
Co-Director, Yale Medicine Thesis Digital Library Project 2002-

***Institutional Service: Columbia University Libraries***

Reference Coordinators Committee, 1996-  
Elected Member, CUL Representative Committee of Librarians, 1994 - 95  
CUL Internet Training Program, Core Planner and Trainer, 1992-95  
CUL Frontline Leadership Training Seminar, 1991  
CUL Non-print Materials Task Force, 1991  
CUL Census Task Force, 1990-91

***Scholarly Communication***

Editor-in-Chief, Biomedical Digital Libraries, 2004-present <http://www.bio-diglib.com>

***Adjunct Instructor***

San Jose State University, 2007-present  
School of Library and Information Science (SLIS), Resources & Information  
Services in Professions and Disciplines (Medical Librarianship) Spring 2007  
Southern Connecticut State University, 2003-present  
Information and Library Science, Medical and Health Science Librarianship  
Fall 2003, Spring 2005, Fall 2006

***IMLS Grant Project Director***

High School to Health Sciences Librarianship and Informatics [2005-2008 IMLS LIBRARIANS FOR  
THE 21<sup>ST</sup> CENTURY AWARD NO. RE-03-05-0020-05, NANCY RODERER, PRINCIPAL  
INVESTIGATOR]

***Lectures***

Connecticut Chapter, Special Libraries Association, Annual Spring Dinner  
*Introduction to RSS and Blogs*, March 9, 2006

Emergency Medicine Department, North Shore University Hospital, Manhasset, NY  
*Information Literacy for Clinical Publishing: Evidence Based Resources and Manuscript Preparation with  
Endnote* (half-day workshop) November 20, 2002

Norwalk (CT) Public Library Educational Lecture  
*Consumer Health Resources on the Internet*, March 25, 2000

New Jersey Chapter, Special Libraries Association, Annual Fall Dinner  
*Internet, Information Literacy, and Corporate Survival*, September 21, 1995  
Library Association of Rockland County, Annual Meeting  
*Internet at the Reference Desk*, April 26, 1995

(Lectures Continued)

SUNY/OCLC Network 1994 Spring Meeting, New York, N.Y.  
*Biomedical Reference Resources on the Internet*, May 4, 1994  
Fordham University Graduate School of Business Administration  
*Internet: A Technologic Literacy for the 90's*, January 31, 1994

Center for Medical Informatics, Columbia University, Thursday Seminar Series  
*Internet Update: Implications for Collaboration*, February 4, 1993

Center for Medical Informatics, Columbia University, Thursday Seminar Series  
*Technology and Distance Learning Theory*, February 6, 1992

Center for Medical Informatics, Columbia University, Thursday Seminar Series  
*CAI in a Library Setting,: Integrating Non-print Materials* , October 4, 1990

## **Publications**

"Beyond HTML! Cognition and Interface Design" *Information Outlook*, (November 1998).  
[http://www.findarticles.com/cf\\_0/m0FWE/11\\_2/53287058/p1/article.jhtml](http://www.findarticles.com/cf_0/m0FWE/11_2/53287058/p1/article.jhtml)

"ArcView GIS version 3.1". *Bulletin of Medical Library Association* , 87(1999) pp. 499-500.

"Trends in Medical Reference Services in the United States. *Igaku Toshokan (Bulletin of the Japanese Medical Library Association)*. 47(2000) pp. 165-171.

Review of *Motivating Educators: The Best of Wavelength, Part I* (Video recording, Chip Taylor Productions, 1994). Educational Media Reviews Online. 2000.  
<http://libweb.lib.buffalo.edu/emro/emroDetail.asp?Number=339>

Review of *Is TV Going Down the Tubes?* (Video recording, BJW, Inc. in association with New River Media, 1998). Educational Media Reviews Online. 2000.  
<http://libweb.lib.buffalo.edu/emro/emroDetail.asp?Number=393>

Review of *Before Their Time* (Video recording, David Way for TV Ontario, 1998). Educational Media Reviews Online. 2000.  
<http://libweb.lib.buffalo.edu/emro/emroDetail.asp?Number=61>

Review of *Digital Divide: Teachers, Technology, and the Classroom Series* (Video recording, Corporation for Public Broadcasting, 1997-2000). Educational Media Reviews Online. 2001. <http://libweb.lib.buffalo.edu/emro/emroDetail.asp?Number=458>

Review of *Jews and Buddhism: Belief Amended, Faith Revealed* (Video recording, Bill Chayes and Isaac Solotaroff, 1999) Educational Media Reviews Online. 2001.  
<http://libweb.lib.buffalo.edu/emro/emroDetail.asp?Number=498>

Review of *The Chinese Hospice* (Video recording, Erling Borgen, 1999) Educational Media Reviews Online. 2001.  
<http://libweb.lib.buffalo.edu/emro/emroDetail.asp?Number=518>

Review of *Birth of a God: The Dalai Lama* (Video recording, Kutu Chatterji, 2000) Educational Media Reviews Online. 2001.  
<http://libweb.lib.buffalo.edu/emro/emroDetail.asp?Number=545>

Review of *The World in Claire's Classroom* (Video recording, Lisa Merton and Alan Dater, 2000) Educational Media Reviews Online. 2001  
<http://libweb.lib.buffalo.edu/emro/emroDetail.asp?Number=627>

Review of *Helen Nearing: Conscious Living/Conscious Dying* (Video recording, Polly Bennell and Andrea Sarris, 2000) Educational Media Reviews Online. 2001.  
<http://libweb.lib.buffalo.edu/emro/emroDetail.asp?Number=660>

(publications continued)

Review of *Remembering Tom: Coping with Youth Suicide* (Video recording, Daryl K. Davis, 1999) Educational Media Reviews Online. 2001.

<http://libweb.lib.buffalo.edu/emro/emroDetail.asp?Number=308>

"Open Source software for Libraries." *MLA News*, 343 (February 2002), p. 8.

Review of *Self Deliverance* (Video recording, Michael Lutsky, 2001) ) Educational Media Reviews Online. 2002. <http://libweb.lib.buffalo.edu/emro/emroDetail.asp?Number=807>

Review of *The Cross and the Bodhi Tree: Two Christian Encounters with Buddhism* (Video recording, Alan Channer, David Channer and Clare Gartrell Davis, 2001) Educational Media Reviews Online. 2002.

<http://libweb.lib.buffalo.edu/emro/emroDetail.asp?Number=876>

Review of *Still Life: The Humanity of Anatomy* (Video recording, Thomas R. Cole, in association with ttweak, 2001) Educational Media Reviews Online. 2002.

<http://libweb.lib.buffalo.edu/emro/emroDetail.asp?Number=1003>

Review of *Buddha Realms* (Video recording, Mark Edmondson for the Australian Broadcasting Corp, 2001) Educational Media Reviews Online. 2003

<http://libweb.lib.buffalo.edu/emro/emroDetail.asp?Number=1156>

Review of *What do you believe?* (Video recording, Sara Feinbloom for New Day Films, 2002) Educational Media Reviews Online. 2003

<http://libweb.lib.buffalo.edu/emro/emroDetail.asp?Number=1249>

Greenberg CJ. Good old days? *Biomed.Digit.Libr.* 2005 Apr 13;2(1):3. <http://www.bio-diglib.com/content/2/1/3>

Greenberg CJ. True good. *Biomed.Digit.Libr.* 2004 Sep 20;1(1):1.

<http://www.bio-diglib.com/content/1/1/1>

## **Library & Information Technology Consultant**

Ridgefield (CT) Adult Education

Computer, Digital Camera, and Practical Buddhism Instructor 2001-present

Web Site Owner: <http://www.techsimple.com>

New York Metropolitan Reference and Research Library Organization (METRO),  
Internet Medical Resources Trainer, 1995-1998

Hospital Authority of Hong Kong, Internet Health Sciences Training Program  
March 27 — April 1, 1995

Russell Sage Foundation, Evaluation of Library Services Program  
July — August 1994

National Library of Medicine, Electronic Discussion Group Organizer, ETNET  
1992-1993

## **Graduate and Undergraduate Education**

**September, 1991 through July 1995** **TEACHERS COLLEGE | COLUMBIA UNIVERSITY**, New York, N.Y.  
Department of Communication, Computing, and Technology in Education  
**Master of Education**, October 1995

**January, 1991 through June, 1991** **SCHOOL OF LIBRARY SERVICE|COLUMBIA UNIVERSITY, NY, NY**  
**Special Student (non-degree)**  
•Biomedical Communication (Spring, 1991)  
•Database Development and Management (Summer, 1991)

**January, 1980 through May, 1981** **SCHOOL OF LIBRARY AND INFORMATION SCIENCE**  
**STATE UNIVERSITY OF NEW YORK AT ALBANY, Albany, N.Y.**  
**Master of Library Science**, May 1981

•Concentration: Reference Service and Resources

**September, 1976 through December, 1979** **STATE UNIVERSITY OF NEW YORK AT ALBANY, Albany, N.Y.**  
**Bachelor of Arts**, December 1979